



Kevin Passero, N.D. 443-433-5540

• **Initial Office Visits**

- **Adults:** 90min- \$375
- **Pediatric:** 60min- \$285
- Pediatric visits longer than 60 minutes will be billed the full rate of \$375

• **Follow Up Visits**

- **Adult and Pediatric:** 30-60min- \$175
- Follow up appointments longer than 60 minutes will incur additional fees based on the hourly rate of \$175/hour

• **Phone Consultations**

- **Adult and Pediatric:** roughly 30min- \$145
- Phone consultations longer than 30 minutes will be billed at the hourly rate of \$175

• **Emails**

- Email is not intended as a substitute for regular office visits or for new health concerns. Email is not suitable for time sensitive messages.
- **New Patients:**
 - 2 free email exchanges within 14 business days of initial appointment for brief questions or clarification of ongoing therapy.
- **Existing Patients:**
 - 1 complimentary email within 5 business days of an office or phone consult for brief questions or clarification of ongoing therapy.
- All other email responses will be billed at the hourly rate of \$175/hour with a minimum charge of \$15
- Email requests for product refills only or appointment scheduling are free and should be directed to the office manager at greenhealinginc@gmail.com

Payment: Payment is due at the time of service. We accept cash, check, and credit card (MasterCard/Visa/AmEx). A late payment charge of 1 ½ % per month (18% per annum) with a \$5 minimum will be charged after 45 days. There is a \$25 returned check fee.

Phone consultations/appointments: There is no charge for brief questions that can be answered on the phone such as clarification of on-going therapy. However, if you are calling about a new health concern or need extended time, fees based on office visit rate schedule will apply (see above). If there is any question about this service, you are welcome to ask at the time of the call.

Administrative Charges: Shipping & handling(\$7.95), faxing, and document processing may incur additional charges.

Insurance: Kevin Passero N.D. holds a degree of Doctor of Naturopathic Medicine (ND) and is a licensed, board-certified Naturopathic Physician in the State of Oregon and Washington, DC. Maryland and Virginia do not currently offer licensing for naturopathic doctors (ND). Therefore, Dr. Passero is not able to accept insurance payment and does not provide billing statements for insurance reimbursement. [Superbills for a patient to submit on their own are available to our Washington, DC patients only.]

No Show/Cancellation: The scheduled time for your appointment has been reserved specifically for you. **Except in emergency situations, if you miss or cancel a scheduled appointment without providing 24 hours notice, you will be charged for the full price of the missed appointment.** Because we make every attempt to stay on schedule, if you are late for an appointment, you will only be seen for the remainder of your scheduled time.

If you have any questions regarding these guidelines, please feel free to ask

***All fees subject to change without notice**